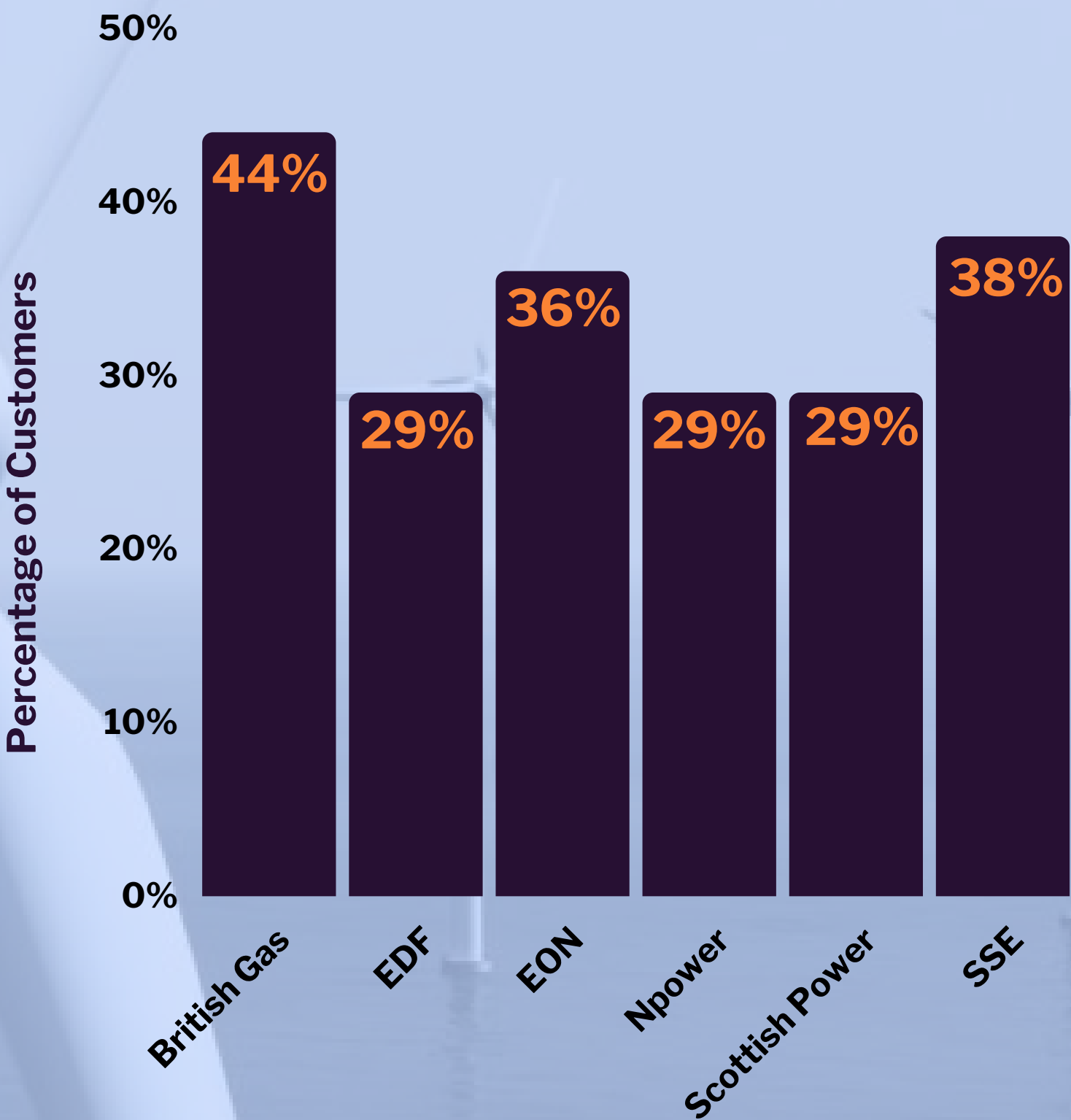




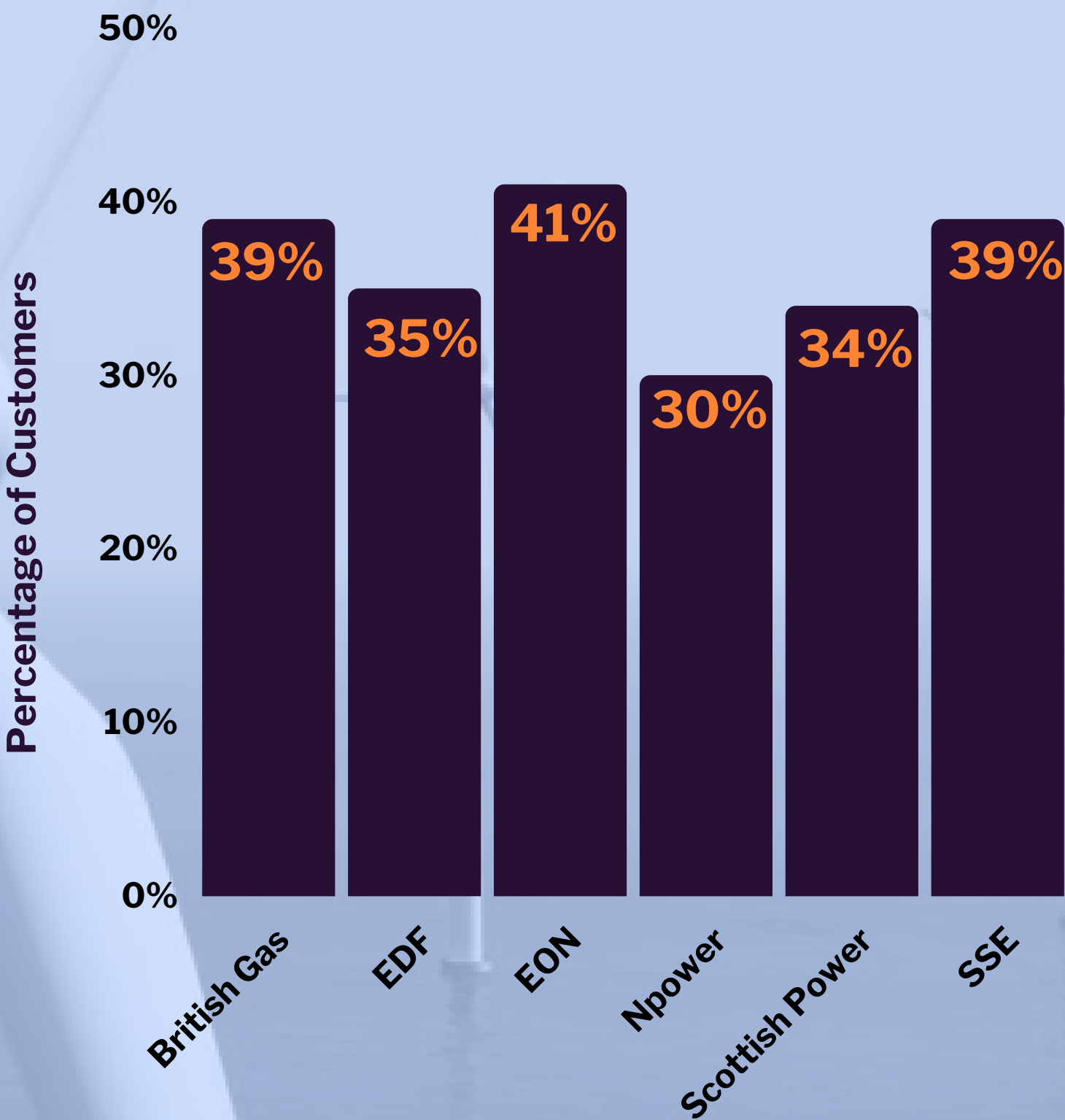
# Do The Big6 Value Their Customers

How many electricity customers think their supplier values them?



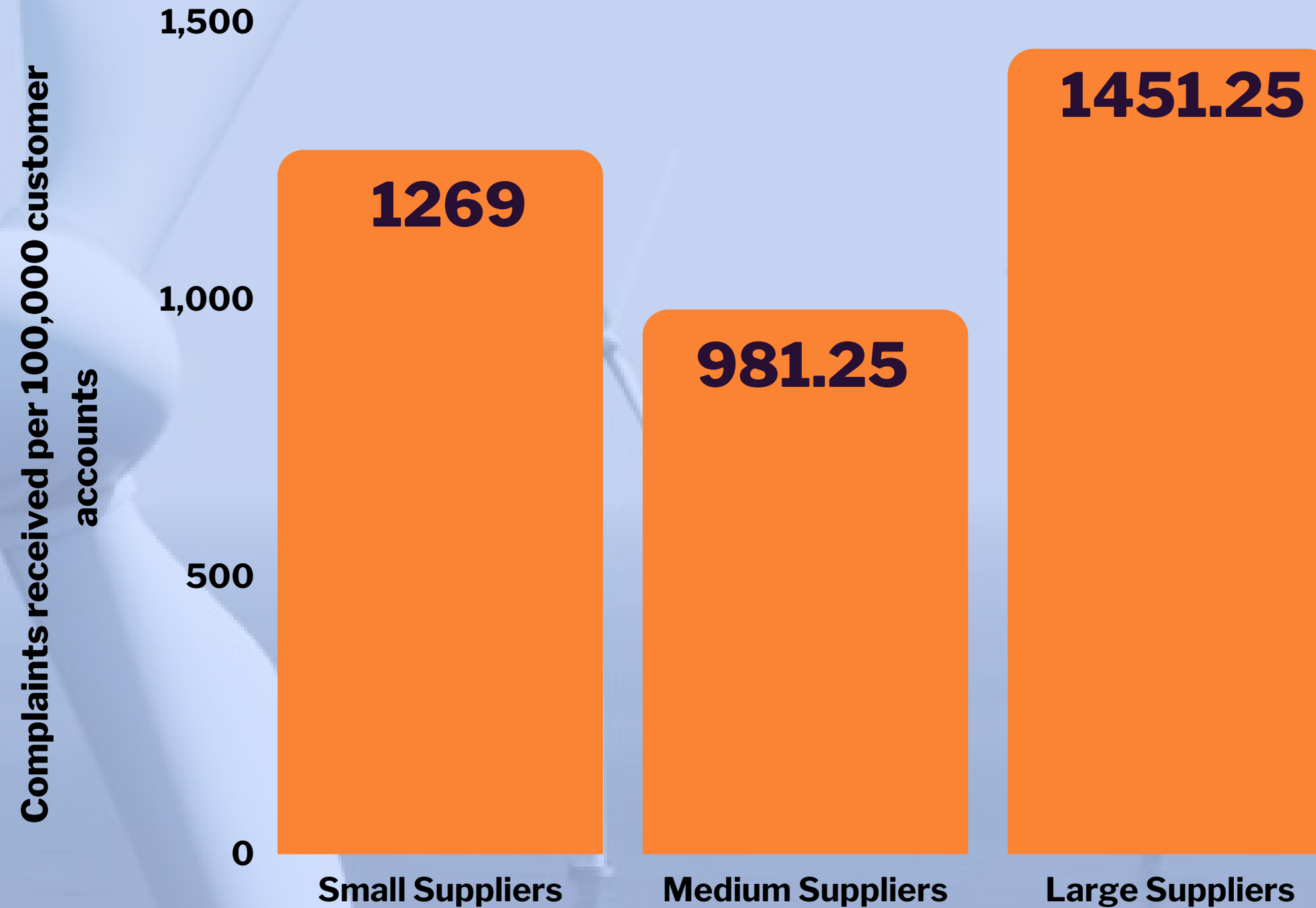
# Do The Big6 Value Their Customers

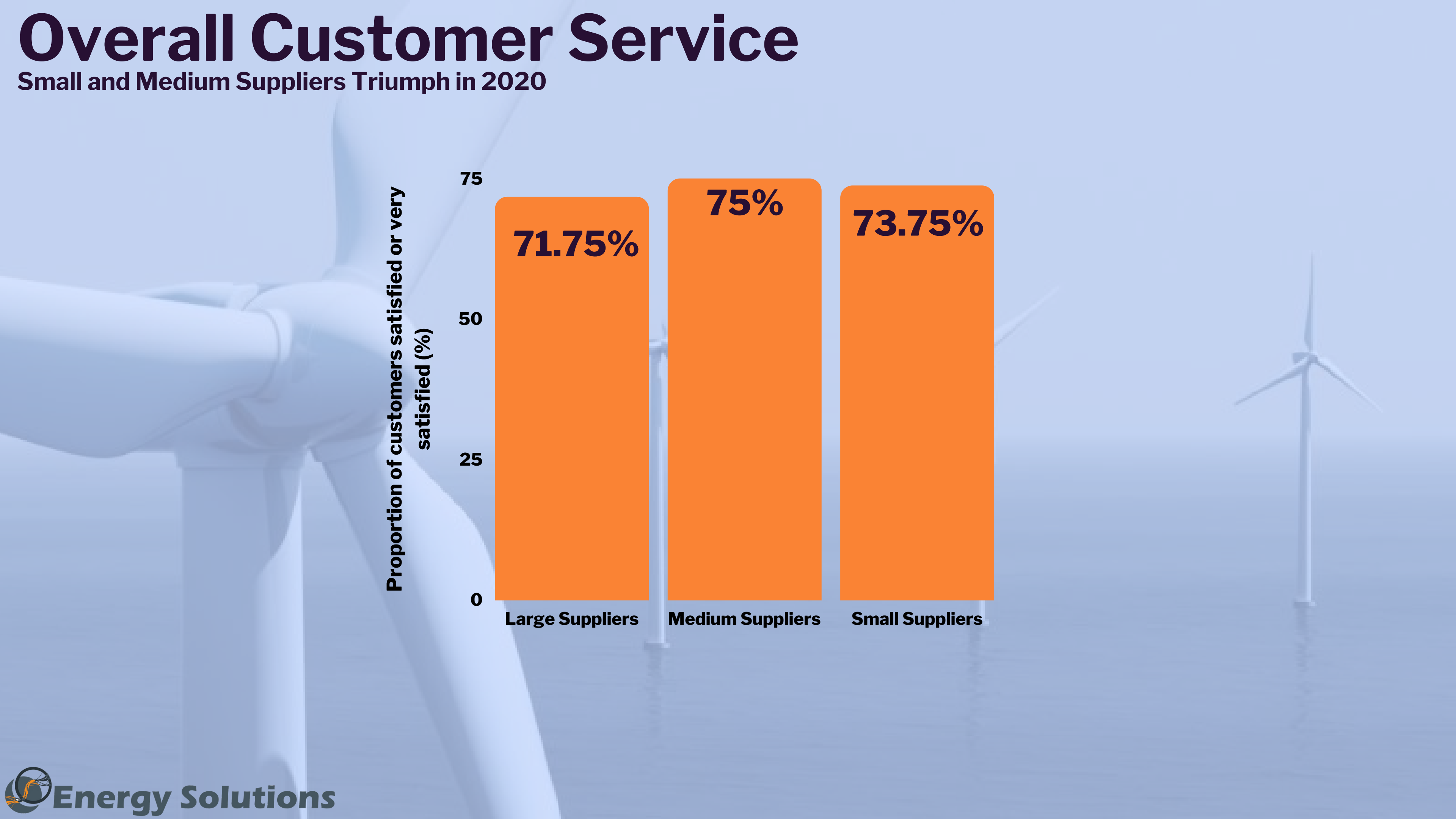
How many gas customers think their supplier values them?



# Supplier Complaints

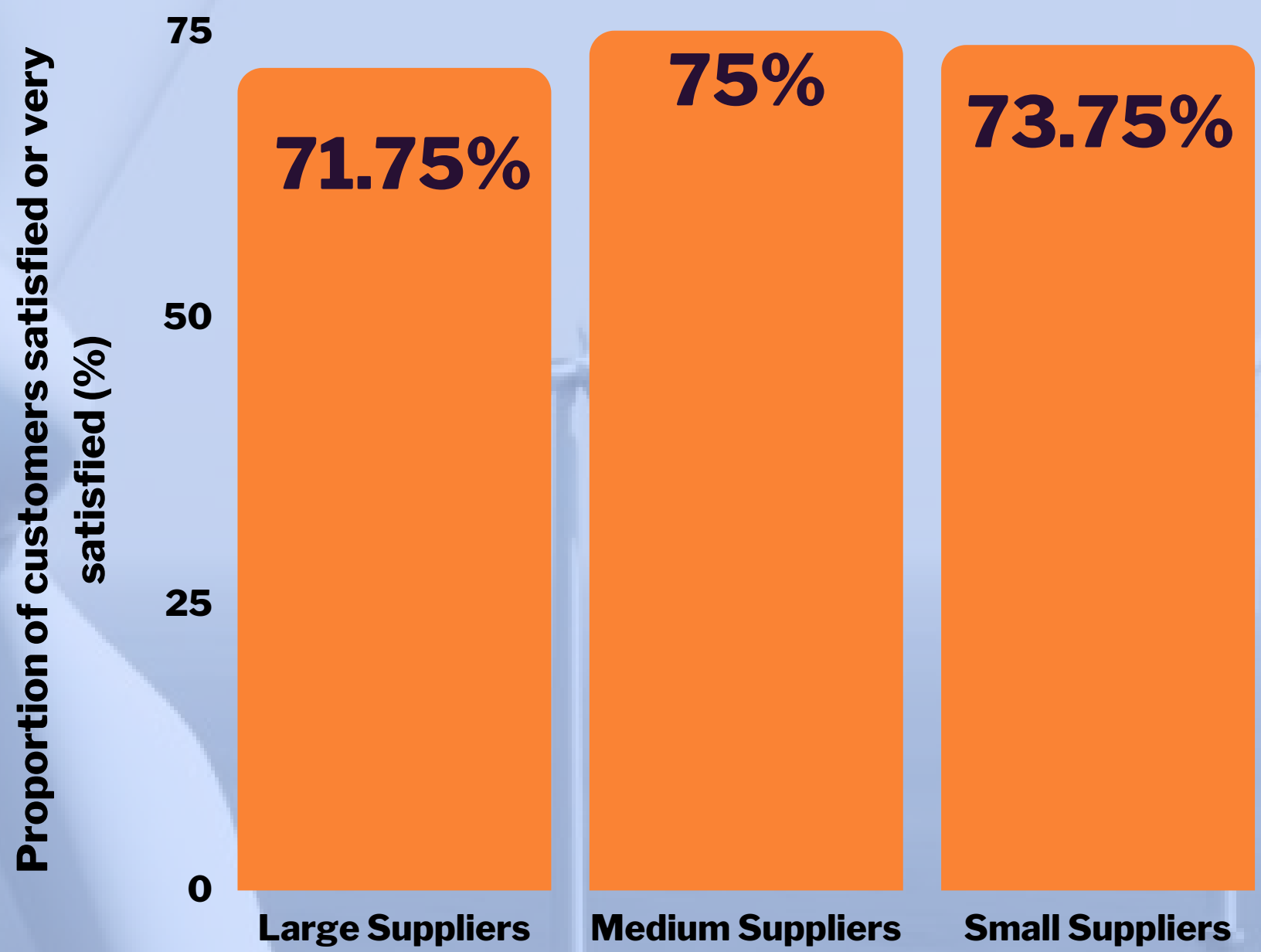
Large suppliers faced the most complaints in 2020

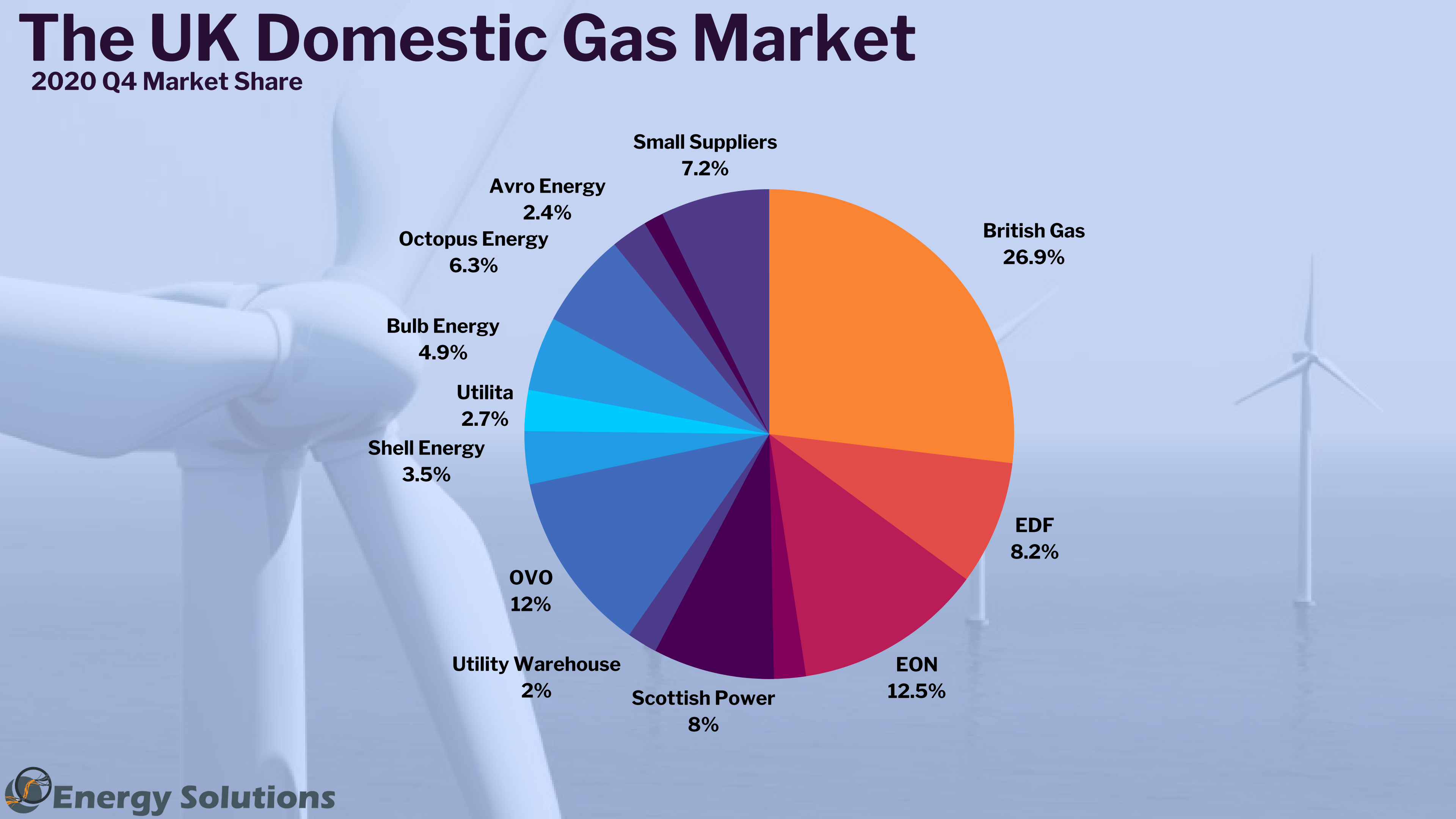




# Overall Customer Service

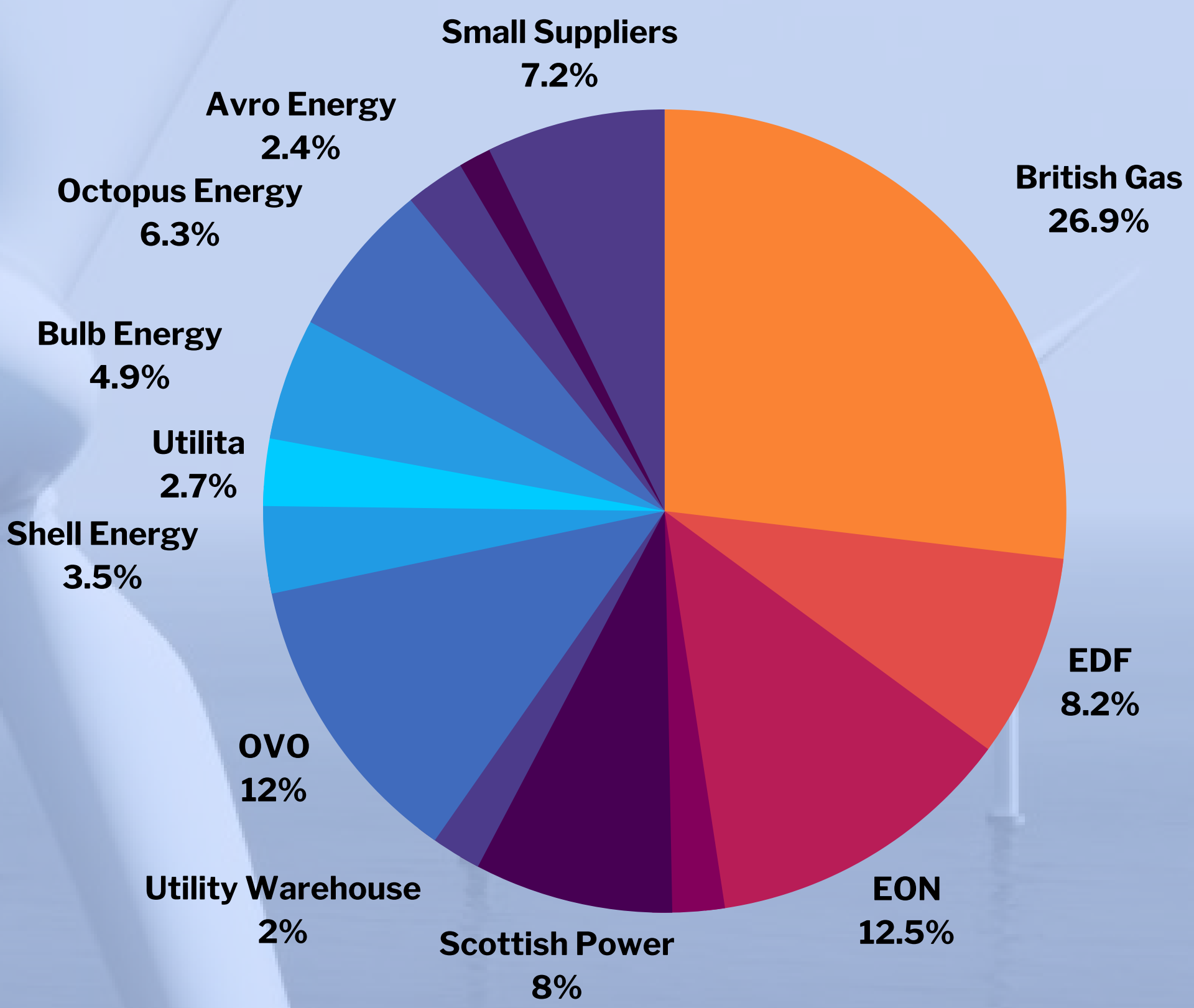
Small and Medium Suppliers Triumph in 2020

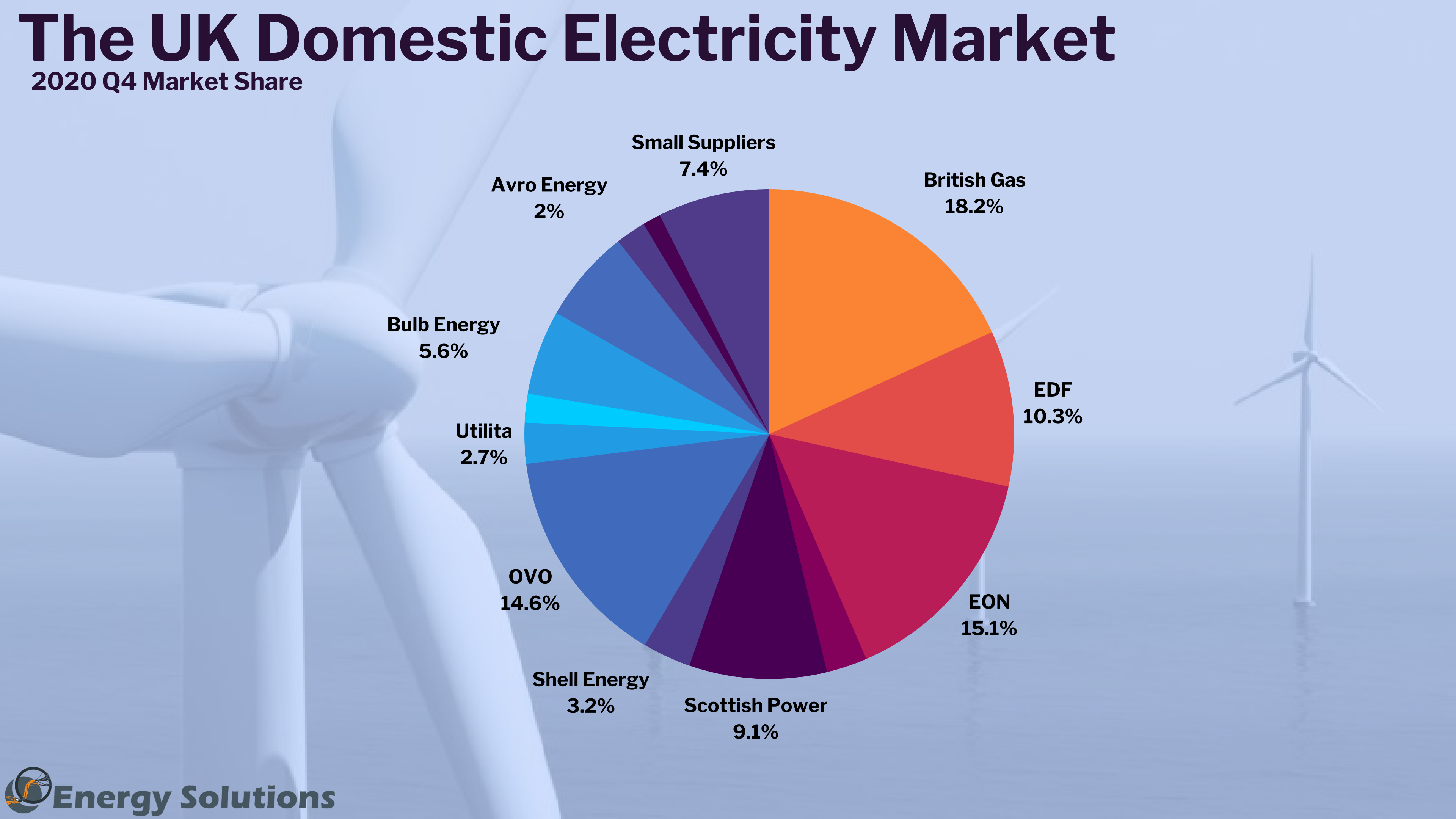




# The UK Domestic Gas Market

2020 Q4 Market Share





# The UK Domestic Electricity Market

2020 Q4 Market Share

